

Investor Grievances escalation matrix

Details of	Contact Person	Address	Contact No.	Email Id
Customer Care	Ms. Neha Pagdhare	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East), Mumbai - 400063	022-41681200	customer.support@rsec.co.in
Head of Customer Care	Ms. Neha Dasot	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East), Mumbai - 400063	022-41681200	neha.dasot@relianceada.com
Compliance Officer	Mr. Pravin Khanvilkar	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East), Mumbai - 400063	022-41681200	pravin.khanvilkar@relianceada.com
Chief Executive Officer (CEO)	Mr. Lav Chaturvedi	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East), Mumbai - 400063	022-41681200	rsec.compliance@relianceada.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI , NSE, BSE & CDSL on below mentioned links :

Regulators	Link to Lodge a Complaint
SEBI	https://www.scores.gov.in/scores/Welcome.html
NSE	https://investorhelpline.nseindia.com/NICEPLUS/
BSE	https://bsecreg.bseindia.com/ecomplaint/frmlInvestorHome.aspx
CDSL	https://www.cdslindia.com/Footer/grievances.aspx

Note :- Please quote your service Ticket/Complaint Ref. No. while raising your complaint at SEBI SCORES/Exchange and Depository Portal.