

Investor Grievances escalation matrix

Details of	Contact Person	Address	Contact No.	Email Id
Customer Care	Ms. Neha Pagdhare	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East), Mumbai - 400063	Tel. No.: 022-41681200 (Ext. -1265) (Mon-Fri - 9:30 A.M. to 6:30 P.M.)	customer.support@rsec.co.in
Head of Customer Care	Ms. Neha Dasot	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East), Mumbai - 400063	Tel. No.: 022-41681200 (Ext. -1330) (Mon-Fri - 9:30 A.M. to 6:30 P.M.)	neha.dasot@relianceada.com
Compliance Officer	Mr. Pravin Khanvilkar	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East), Mumbai - 400063	Tel. No.: 022-41681200 (Ext. -1287) (Mon-Fri - 9:30 A.M. to 6:30 P.M.)	pravin.khanvilkar@relianceada.com
CEO	Mr. Lav Chaturvedi	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East) Mumbai - 400063	Tel. No.: 022-41681200 (Ext. -1392) (Mon-Fri - 9:30 A.M. to 6:30 P.M.)	rsec.compliance@relianceada.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI,NSE, BSE, MCX, NCDEX & CDSL on below mentioned links :

Regulators	Link to Lodge a Complaint
SEBI	https://www.scores.gov.in/scores/Welcome.html
NSE	https://investorhelpline.nseindia.com/NICEPLUS/
BSE	https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx
MCX	https://www.mcxindia.com/Investor-Services
NCDEX	https://ncdex.com/investor_complaint
CDSL	https://www.cdslindia.com/Footer/grievances.aspx

Note:- Please quote your service Ticket/Complaint Ref. No. while raising your complaint at SEBI SCORES/Exchange and Depository Portal.