

### Investor Grievances escalation matrix

Details of	Contact Person	Address	Contact No.	Email Id
<b>Customer Care</b>	Ms. Neha Pagdhare	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East), Mumbai - 400063	Tel. No.: 022-41681200 (Ext. -1265)  (Monday-Friday from 9:30A.M. to 6:30P.M.)	customer.support@rsec.co.in
<b>Head of Customer Care</b>	Ms. Neha Dasot	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East), Mumbai - 400063	Tel. No.: 022-41681200 (Ext. -1330)  (Monday-Friday from 9:30A.M. to 6:30P.M.)	neha.dasot@relianceada.com
<b>Compliance Officer</b>	Mr. Pravin Khanvilkar	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East), Mumbai - 400063	Tel. No.: 022-41681200 (Ext. -1287)  (Monday-Friday from 9:30A.M. to 6:30P.M.)	pravin.khanvilkar@relianceada.com
<b>CEO</b>	Mr. Lav Chaturvedi	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East), Mumbai - 400063	Tel. No.: 022-41681200 (Ext. -1392)  (Monday-Friday from 9:30A.M. to 6:30P.M.)	rsec.compliance@relianceada.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI , NSE, BSE & CDSL on below mentioned links :

Regulators	Link to Lodge a Complaint
SEBI	<a href="https://www.scores.gov.in/scores/Welcome.html">https://www.scores.gov.in/scores/Welcome.html</a>
NSE	<a href="https://investorhelpline.nseindia.com/NICEPLUS/">https://investorhelpline.nseindia.com/NICEPLUS/</a>
BSE	<a href="https://bsecrecs.bseindia.com/ecomplaint/frmInvestorHome.aspx">https://bsecrecs.bseindia.com/ecomplaint/frmInvestorHome.aspx</a>
CDSL	<a href="https://www.cdslindia.com/Footer/grievances.aspx">https://www.cdslindia.com/Footer/grievances.aspx</a>

**Note:- Please quote your service Ticket/Complaint Ref. No. while raising your complaint at SEBI SCORES/Exchange and Depository Portal.**