

INSTRUCTIONS | CHECK LIST FOR FILLING KYC FORM

A. IMPORTANT POINTS:

1. Change Request Form (CRF) must be submitted in duplicate for acknowledgement.
2. All the fields in the CRF must be filled up, otherwise the Form may be rejected.
3. To be filled in capital block letters in black/blue ink only & tick wherever applicable.
4. Strike off whichever is not applicable.
5. Signature is not mandatory on original personalised cancel cheque.
6. Copies of all the documents submitted by the applicant should be self-attested and accompanied by originals for verification. In case the original of any document is not produced for verification, then the copies should be properly attested by entities authorized for attesting the documents, as per the below mentioned list. (Refer point. F)
7. In case of proof of identity or address which is in other than English & Hindi language, then translation into English is required.
8. Name & address of the applicant mentioned on the CRF form, should match with the documentary proof submitted.
9. Thumb impression and signatures other than English, Hindi or any of the other language not contained in the 8th Schedule of the Constitution of India must be attested by a Magistrate or a Notary Public or a special Executive Magistrate
10. In case of name mentioned in proof submitted with CRF and Name mention in client account with us does not matches, than additional Identity proof is required along with declaration.

B. Change in Name

1. In case of change in name on account of marriage following documents shall be submitted:
 - a. Marriage Certificate
 - b. Copy of Passport showing husband's name
 - c. Publication of name change in official gazette.
2. In case of change in name on account of reasons other than marriage
 - a. Publication of name change in official gazette.
3. In case of change in father's name
 - a. Publication of name change in official gazette.

C. Change of Signature

1. Client should personally visit to the branch and submit the CRF along with copy of Proof of Identity (Self Attested).
2. New signature shall match with signature in the proof of identity submitted.
3. In case new signature is not matching with proof of identity than bank attestation letter shall be submitted.

D. Bank Proof: List of documents admissible as Bank proof

1. Bank Statement / Bank Passbook (not more than 2 months old, seal of Bank alongwith Name, Designation, date & signature of Bank Official)
 2. Banker's Certificate on letter head of the Bank (ORIGINAL)
 3. Cancelled Original Personalized Cheque leaf
- Bank Name, Bank Logo, Branch Address, IFSC & MICR code, Name of account holder and Account Number, all these details are required in the above documents.

E. Exchange Segment.

1. For Deactivation of segment, client need to ensure that there is no open position in his account
2. No need to give identity proof (Pancard copy) along with CRF to change the exchange segment.

F. List of people authorized to attest the documents:

1. Notary Public, Gazetted Officer, Manager of a Scheduled Commercial/Co-operative Bank or Multinational Foreign Banks (Name, Designation & Seal should be affixed on the copy).
2. In case of NRIs, authorized officials of overseas branches of Scheduled Commercial Banks registered in India, Notary Public, Court Magistrate, Judge, and Indian Embassy/Consulate General in the country where the client resides are permitted to attest the documents.

Important Note: Proof of identity of client (self attested) is mandatory along with Change Request Form, incase not submitted personally.